

General terms and conditions

All of our reservations, quotes and confirmed bookings are based upon the latest registered "Uniforme Voorwaarden Horeca (UVH) drawn up by the Koninklijk Horeca Nederland *KHN) applicable. Based upon request we are able to send you a copy.

The UVH are the minimal general terms and conditions, additional requirements are drawn within this page of terms and conditions.

A groups reservation according to article 1.10 of the UVH are based upon 4 persons or more. A group is the same as an event.

When the booking is confirmed, the total amount of guests will be confirmed as well. Until 5 days prior to the event, you are able to change the amount of guests without any costs up till a maximum of 10%. Within 5 working days the total amount of guests cannot be changed without any costs. Regarding our purchases and staff schedule are we able to charge the amount of guests which is confirmed and are we able to charge the not consumed F&B.

Cancellation policy, without any discounts based upon the reservation

Period before the event	Costs Room rent & AV	Costs F&B
> 3 months	0%	0%
> 2 en < 3 months	0%	0%
< 2 en > 1 month(s)	50%	25%
< 1 month and > 14 days	100%	50%
< 14 days and > 7 days	100%	75%
< 7 days or less	100%	100%

In case of a no-show, the guest is obligated to pay the confirmed booking which is made.

A cancellation is only applicable when this is written down and is valid after the confirmation of Rosarium.

A confirmed booking is existing of the total cost of the room rent, F&B costs and additional services which are registered within the offer.

In case of a third party service, the cancellation policy "Uniforme Voorwaarden Horeca (UVH) are applicable and these costs will be charged.

Warranty agreement

The person in charge of the event has to deliver the following information regarding this schedule:

Third party services needs to be hired by Rosarium: With a maximum of 14 working days before the event starts

Confirmed guests: 10 working days before the event (until 70 persons), 20 working days before the event (from 70 persons on)

Menu choice/diet requests: 10 working days before the event

Room set up: 5 working days before the event

Additional: 5 working days before the event

When the final amount of guests will be set later than 5 working days, we will still charge the AV equipment and room rent. This is mainly used when the final amount deviate strongly than the set amount of guests and a smaller room can be use. In this case we will calculate the prices of room rent and AV equipment without any discounts.

When the setup of the room will change one day prior to the event or at the day itself, staff costs and extra room rent will be charged.

Additional

It is not possible to park cars and trucks within the Amstelpark. In front of the Amstelpark, which is the main entrance of the Amstelpark are 500 parking spaces. Between 6:30 AM and 12:00 PM and after 6PM we have an availability to load and unload equipment at Rosarium. Harassment (sound and behaviour) in and around Rosarium has the risk that we have to end the event before the actual ending time. We calculate cleaning costs for the left over equipment which is left in Rosarium after the event. If there is made any damage by the guests we will calculate this by the organizer of the event itself. We do not accept any confetti, rice, fireworks and other such equipment.

Rosarium is not responsible for any theft during an event at Rosarium.

Rosarium is a loud to make price changes during the organization of the events.

A reservation is confirmed when Rosarium received a signed offer and when the down payment is received.

Payments via credit card needs to be confirmed before the event. Rosarium will calculate commission costs of the credit card. If you want to bring your own AV equipment, we calculate an amount of 25% of the room rent.

Any comments written down on this paper or not valid in law